

# USEFUL CONTACTS IN SALISBURY

## SALISBURY CITY SECURITY

For all enquiries contact Salisbury City Council:  
[streetscene@salisburycitycouncil.gov.uk](mailto:streetscene@salisburycitycouncil.gov.uk)

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## CITY RANGER

Services for businesses include ShopWatch enquiries, city radio enquiries and responsive cleaning service:

[ranger@salisburybid.co.uk](mailto:ranger@salisburybid.co.uk)  
01722 658000

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## SHOPWATCH

A partnership group to prevent retail crime and anti social behaviour:

[info@salisburybid.co.uk](mailto:info@salisburybid.co.uk)  
01722 658000

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## PUBWATCH

A licensee and partnership led group to prevent crime and anti social behaviour:

[committee@salisburypubwatch.co.uk](mailto:committee@salisburypubwatch.co.uk)

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## SALISBURY INFORMATION CENTRE

For all enquires relating to Salisbury City Council and information for visitors to the City:

[info@salisburycitycouncil.gov.uk](mailto:info@salisburycitycouncil.gov.uk)  
01722 342860  
(out of hours 01722 346485)

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## SALISBURY GIFT CARD

If there aren't sufficient funds on the card, the card will be rejected. You can check a customer's gift card balance at [www.getmybalance.com](http://www.getmybalance.com)

If there are sufficient funds and the card is still in date (valid for 1 year) but a card is still rejected, please call Salisbury BID:

01722 658000

If your merchant ID has changed, please call Salisbury BID to re-register on

01722 658000

To sign up to accept the Salisbury Gift Card email:

[info@salisburybid.co.uk](mailto:info@salisburybid.co.uk)

## STREET ISSUE

Download the My Wiltshire App to report street scene, highway or environmental issue:

[www.wiltshire.gov.uk/mywiltshire-online-reporting](http://www.wiltshire.gov.uk/mywiltshire-online-reporting)

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## WASTE & LITTER

Download the My Wiltshire App to report any waste or litter issues:

[www.wiltshire.gov.uk/mywiltshire-online-reporting](http://www.wiltshire.gov.uk/mywiltshire-online-reporting)

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## BUSKERS

If a busker is not following the Salisbury Busking Code of Conduct and is disrupting your business working environment, please call the Salisbury BID City Ranger on:

01722 658000

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## ROUGH SLEEPERS

Download the StreetLink app to report rough sleepers to Wiltshire Council:

[www.streetlink.org.uk](http://www.streetlink.org.uk)

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## TROLLEYS

Download the Trolleywise App to report abandoned trolleys:

[www.trolleywiseapp.co.uk](http://www.trolleywiseapp.co.uk)

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## CCTV

Following the submission of a crime report, the Police can request access to the city's CCTV.

For other CCTV enquiries contact:

[cctv@salisburycitycouncil.gov.uk](mailto:cctv@salisburycitycouncil.gov.uk)

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## LITTER ENFORCEMENT OFFICERS

For all enquiries contact Salisbury City Council:

[streetscene@salisburycitycouncil.gov.uk](mailto:streetscene@salisburycitycouncil.gov.uk)

## POLICE

For emergencies and crimes in progress:

**Dial 999**

To report non-emergency crime:

**Dial 101**

or go to:

[www.wiltshire.police.uk/Report\\_a\\_crime](http://www.wiltshire.police.uk/Report_a_crime)

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## ACTION FRAUD

Report fraud if you have been scammed, defrauded or experienced cyber-crime:

[www.actionfraud.police.uk](http://www.actionfraud.police.uk)  
0300 123 2040

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## ANTI-TERRORISM

Report information about suspicious activity or behaviour. In an emergency you should always dial 999:

[www.counterterrorism.police.uk](http://www.counterterrorism.police.uk)  
0800 789 321

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## CRIMESTOPPERS

Report information about criminal activity anonymously. In an emergency you should always dial 999:

[www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)  
0800 555 111

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## FLOOD ALERT

To report flooding from rivers, contact the Environment Agency Floodline:

0345 988 1188  
[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

## CHANGE IN KEY PERSONNEL?

Let Salisbury BID know of any new contact details so you can be kept up to date with city news and information for businesses.

[info@salisburybid.co.uk](mailto:info@salisburybid.co.uk)  
01722 658000

# USEFUL CONTACTS IN SALISBURY

Pin this poster up by the kettle, or somewhere that the numbers can be reached easily.

