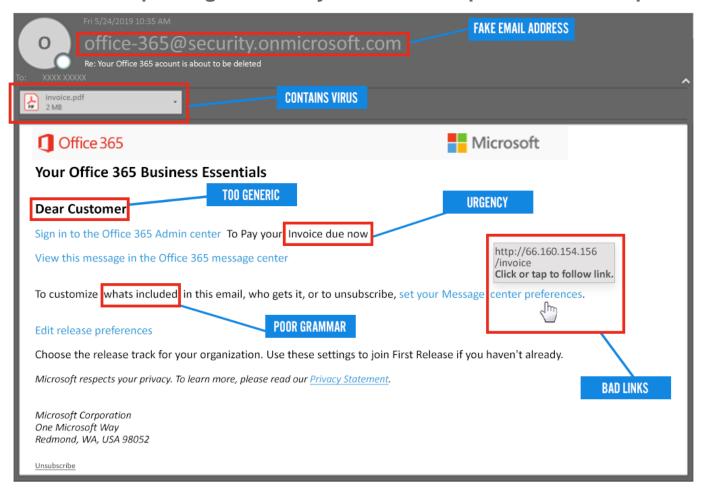
## TIPS FOR DETECTING A PHISHING EMAIL

Cyber criminals might send an email that looks legitimate, known as a phishing email, but you can take steps to avoid the traps



- 1 WATCH FOR OVERLY GENERIC CONTENT AND GREETINGS

  Cyber criminals will send a large batch of emails.

  Look for examples like "Dear valued customer."
- 2 **EXAMINE THE ENTIRE FROM EMAIL ADDRESS**The first part of the email address may be legitimate but the last part might be off by letter or may include a number in the usual domain.
- 3 LOOK FOR URGENCY OR DEMANDING ACTIONS
  "You've won! Click here to redeem prize," or
  "We have your browser history pay now or
  we are telling your boss."
- 4 CAREFULLY CHECK ALL LINKS

  Mouse over the link and see if the links destination matches where the email implies you will be taken.

- 5 NOTICE MISSPELLINGS, INCORRECT GRAMMAR, & ODD PHRASING This might be deliberate attempt to try to bypass spam filters.
- 6 CHECK FOR SECURE WEBSITES

  Any webpage where you enter personal information should have a url with https://. The "s" stands for secure.
- 7 DON'T CLICK ON ATTACHMENTS RIGHT AWAY

  Virus containing attachments might have an intriguing message encouraging you to open them such as "Here is the Schedule I promised."

