


Useful Contacts in Salisbury

2025 Edition

SALISBURY BID

 info@salisburybid.co.uk

 **01722 658 000**

 www.salisburybid.co.uk


The Salisbury BID Team are here to support you with everything from events and marketing to safety and security.

Some reasons to contact the BID team:

- Immediate support from our boots-on-the-ground Security Ranger
- Organise a meeting to discuss further how the BID can uniquely support your business
- Signposting to contacts and/or introductions to networks
- Update any contact or business changes
- Share exciting anniversaries or achievements with us to promote!

EXPERIENCE SALISBURY

 hello@experiencesalisbury.co.uk

 **01722 441 686**

 www.experiencesalisbury.co.uk

Experience Salisbury is Salisbury's official destination marketing platform, managed in-house by the BID. It promotes BID businesses, key city events and aims to enhance Salisbury's profile as a place to visit, live and work.

Contact us for:

- Business promotion on the Experience Salisbury Website & Social Media
- Updates to your business listing on Experience Salisbury
- Support with uploading events and offers
- To organise a 1-2-1 promotions meeting


SALISBURY BID BUSINESSES AGAINST CRIME

For crime reduction advice or to contact our City Centre Security Ranger:

 info@salisburybid.co.uk

 **01722 658 000**

 **Call Sign Sierra 49**

CCTV  **01722 329 963**

cctv@salisburycitycouncil.gov.uk

ACTION FRAUD  **0300 123 2040**

www.actionfraud.police.uk

CRIMESTOPPERS  **0800 555 111**

To report non-emergent crime anonymously:

www.crimestoppers-uk.org

ANTI-TERRORISM  **0800 789 321**

www.counterterrorism.police.uk

POLICE

For emergencies and crime in progress:

 **DIAL 999**

To report a non-emergency crime:

 **DIAL 101**

 www.wiltshire.police.uk/Report_a_crime

PUBWATCH

A licensee and partnership led group to prevent crime and anti-social behaviour. This group uses a data sharing platform funded by Salisbury BID.

committee@salisburypubwatch.co.uk

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TROLLEYS

Report abandoned trolleys through TrolleyWise at the following address:

www.bit.ly/TrolleyWise



STREET ISSUE/ LITTER/WASTE

Download the MyWiltshire App to report street, highway or environmental issues:

www.wiltshire.gov.uk/my-wiltshire-online-reporting



ROUGH SLEEPERS

Download the StreetLink app to report rough sleepers:

www.streetlink.org.uk



INFO CENTRE

For all enquiries relating to Salisbury City Council and information to visitors:

01722 342860

[out of hours: 01722 346485]



HMRC HELPLINE

Business Support Helpline ENG
0800 998 1098



FLOOD ALERT

To report flooding from rivers, contact the Environment Agency Floodline:

0345 988 1188



TRADING STANDARDS

For business support with trading standards:

01268 886697

productinfo@tsi.org.uk



MIPERMIT

Use the web/mobile app for all parking needs inc. season tickets:

www.mipermit.com



CITY BRAND

For everything to do with the city brand and how to use it:

www.traditionaloriginal.com



CITIZEN AID APP

Useful FREE app for guidance in emergencies including first aid - recommended for all staff to download:

www.citizenaid.org/ourapp

WILTSHIRE COUNCIL

BUSINESS RATES:

For questions about Salisbury BID Levy or Business Rates:

01249 706290

businessrates@wiltshire.gov.uk

CONSERVATION:

For shopfront or signage changes:

0300 456 0114

developmentmanagement@wiltshire.gov.uk

LICENCES & PERMITS:

For any licences including pavement, highway and alcohol:

www.wiltshire.gov.uk/licences-permits

GRANTS & FUNDING:

For regional/national grants:

www.find-government-grants.service.gov.uk

For local grants:

www.wiltshire.gov.uk/article/6145/Area-Board-Grants

ENVIRONMENTAL HEALTH:

For issues like Pests/Hygiene:

0300 456 0107

ENTERPRISE SUPPORT:

Business & Growth Unit
www.swlep.co.uk